PRICE LIST "B"

(Subject to change)

Use this page if your Sinclair is over 90 days old or if you purchased a kit.

	Equip-ment	Unit Price	Quan-tity	Total
Maintenance Agreement	ZX81	$12.00		
Purchase	16K RAM	12.00		
	ZX80	25.00		
	Pre-Contract Inspection†	5.00		
Repair	ZX81	20.00	1	20.00
	ZX81 Kit (minor*)	20.00		
	16K RAM	20.00		
	ZX80	30.00		
	ZX80 Kit (minor*)	30.00		
Shipping & Handling	All Service	4.95		4.95
			Total Enclosed	24.95

☐ I am sending my Sinclair to you for repair. I would also like to purchase a Maintenance Agreement at this time. My payment for the repair, maintenance agreement, and shipping and handling is enclosed. (No pre-contract inspection fee should be sent.)

☒ I am sending my Sinclair to you for repair only. My payment for the repair, shipping and handling is enclosed.

☒ My unit's symptoms are: See enclosed note

☐ I am sending my unit to you for Pre-Contract Inspection. My Sinclair is working properly now. I have enclosed my payment for pre-contract inspection, maintenance agreement, and shipping and handling.

☒ My check or money order is enclosed.

☐ I would like to pay by ☐ Visa ☐ MasterCard.

My credit card # is _____.

Its expiration date is _____.

Signature Douglas L. Ripka

†The Pre-Contract Inspection is required for all units except those being sent in for repair or units which have been serviced by MicroSync within the last 30 days.

*When kits require major repair we will provide an estimate. We will refund your prepayment less $14.95 (estimate and shipping and handling charge) if you refuse our estimate.

To: MicroSync Services, 162R Marlboro St., Keene, NH 03431

My Return Shipping Address is printed below.

(Please Print — This is a return mailing label.)

name DOUGLAS RIPKA

address 128 W. BISHOP ST. - BOX 182

city Bellefonte state PA zip 16823

phone (814) 355-9473

A MICROSYNC MAINTENANCE AGREEMENT IS A VERY GOOD IDEA. . .

•It Saves You Money

Compare ZX81 Service Costs With and Without a Maintenance Agreement

	With Maintenance Agreement	Without Maintenance Agreement
One Year Maintenance Agreement	$12.00	$—0—
First Repair	—0—	20.00
Shipping & Handling	—0—	4.95
Total Cost	12.00	24.95

Savings With Maintenance Agreement: **$12.95**

•It Saves You Time

You Receive Preferential Service For Faster Turnaround.

•It Saves You Trouble

You deal with the Sinclair Authorized Service Center.

You receive service as often as needed at a fixed cost per year.

•It Can Be Renewed

MicroSync offers low cost renewals to keep your computer running year after year.

Act Now And Save. If your Sinclair is less than 90 days old, we don't need to inspect it prior to coverage.

It's Easy

Just follow the instructions inside, fill out and send the order form along with payment. Then relax and enjoy the Personal Computer Age.

MICROSYNC OFFERS SINCLAIR AUTHORIZED REPAIR SERVICES

Committed to Excellence in MicroComputer Service

MICROSYNC SERVICES
162R Marlboro St.
Keene, NH 03431

Congratulations on the purchase of your Sinclair Product.

Sinclair Research would not have become the world's largest manufacturer of personal computers if its products were not reliable. Yet no matter how well designed and constructed, a computer will almost certainly require service over its life.

As Sinclair's Authorized Service Center MicroSync offers complete MicroComputer services featuring:

- •Prompt Turnaround
- •Reliable Repairs
- •Sinclair Factory Replacement Parts
- •Low Cost Maintenance Agreements.

Protect your Computer Investment With the Purchase of a MicroSync Maintenance Agreement. For a low-cost yearly fee MicroSync will provide all parts and labor necessary to keep your computer operating properly. Our maintenance agreement also covers one-way shipping costs for all repairs. (You pay only the cost of sending the unit to us.) You will have no unexpected repair bills or service worries during the period of maintenance agreement coverage.

◗ Important Notice ◖

To insure uninterrupted protection purchase your maintenance agreement while your unit is less than 90 days old. Equipment over 90 days old **and** user-assembled kits require a pre-contract inspection and inspection fee.

The Fine Print:

The MicroSync Maintenance Agreement covers repairs for 12 months beyond Sinclair's 90 day coverage. We are responsible for repairs for 12 months from the date of maintenance agreement purchase if you buy kit coverage or coverage for a unit over 90 days old.

MicroSync Maintenance Agreement Exclusions Include but are not limited to: (1) Software coverage, (2) System or Technical Consultation Services, (3) Accessories, (4) Damage due to misuse, negligence, accident, unauthorized repairs or acts of God.

Under no circumstances will our liability exceed repair or, at our discretion, replacement of the covered unit.

Inquiries about MicroSync Services should be mailed to us Attn.: Customer Service Dept. We promise to respond to all requests for information provided a stamped self-addressed envelope is included with the request.

All requests for product refunds, software, power pack replacements, replacement parts, owner's manuals, ZX80 8K ROM updates, etc., should be directed to: **Sinclair Research Ltd., One Sinclair Plaza, Nashua, NH 03061.**

Instructions

1. Always fill out the "Return Shipping Address" Section completely, whether purchasing a maintenance agreement, sending a unit for repair, or both.
2. Find the appropriate category below and proceed according to the instructions.

TO PURCHASE A MAINTENANCE AGREEMENT

If Your Sinclair Is

(a) Less Than 90 Days Old (And Not A Kit)
Go To Price List "A." Determine your cost. Send payment, Price List "A" Coupon, and a copy of your Sinclair packing list (as verification of purchase date) to MicroSync.

(b) Over 90 Days Old And Working Properly
Go To Price List "B." Determine the total cost of maintenance agreement plus precontract inspection*. Send payment, Price List "B" Coupon, and your unit to MicroSync.

(c) Over 90 Days Old And Malfunctioning
Go To Price List "B." Determine the total cost of maintenance agreement plus repairs. (The precontract inspection fee is not required.) Send payment, Price List "B" Coupon, description of symptoms, and your unit to MicroSync.

(d) A Kit Now Working Properly
Follow Instructions (b) Above.

(e) A Kit Now Malfunctioning
Follow Instructions (c) above.

TO OBTAIN REPAIRS

If Your Sinclair Is

(f) Covered By MicroSync's Maintenance Agreement (or Sinclair's ZX80 Extended Service Program)
Go To Price List "A." Send a copy of maintenance agreement validation, Price List "A" Coupon, description of symptoms, and your unit to MicroSync.

(g) Less Than 90 Days Old (And Not A Kit)
Go To Price List "A." Send a copy of Sinclair packing list (as verification of purchase date), Price List "A" Coupon, description of symptoms, and your unit to MicroSync.

(h) Over 90 Days Old
Go To Price List "B." Determine your cost. Send payment, Price List "B" Coupon, description of symptoms and your unit to MicroSync.

(i) A Kit
Follow Instructions (h) Above.

*If in the course of the pre-contract inspection we determine that your unit is malfunctioning, you will be sent an estimate in accordance with Price List "B" charges.

PRICE LIST "A"

(Subject to Change)

Use this page if your Sinclair is less than 90 days old (and not a kit) or if you purchased a Maintenance Agreement.

	Equipment	Unit Price	Quantity	Total
Maintenance Agreement Purchase	ZX81	$12.00		
	16K RAM	12.00		
Repair-Covered by Sinclair's 90 Day Replace or Repair Policy	ZX81	N/C		
	16K RAM	N/C		
Repair-Covered by MicroSync's Maintenance Agreement	ZX81	N/C		
	16K RAM	N/C		
Repair-Covered by Sinclair's Extended Service Policy	ZX80	N/C		
			Total Enclosed	

Please check the appropriate boxes and return this coupon to us.

□I would like to purchase a MicroSync Maintenance Agreement. A Copy of my Sinclair Packing List is Enclosed.

□My check or money order is enclosed.

□I would like to pay by □ Visa □ MasterCard.
My Credit Card # is _____.
Its expiration date is _____.
Signature _____.

□I am sending my Sinclair to you for repair.

□A copy of my Sinclair Packing List is enclosed.

□A copy of my MicroSync Maintenance Agreement Validation is enclosed. (Sinclair ZX80 Extended Service Program purchasers enclose a copy of your Sinclair packing list.)

□My unit's symptoms are: _____

_____

To: MicroSync Services, 162R Marlboro St., Keene, NH 03431

My Return Shipping Address is printed below.
(Please Print — This is a return mailing label.)

name _____

address _____

city _____ state _____ zip _____

Phone ( ) _____